



CITY OF FILLMORE
 CENTRAL PARK PLAZA
 250 Central Avenue
 Fillmore, California 93015-1907
 (805) 524-1500 • FAX (805) 524-6714
 Email: rfelix@fillmoreca.gov

APPLICATION FOR UTILITY SERVICES

- Select which utility you want to start:
 Water & Sewer Water Only Sewer Only Other _____
- Select the type of service use:
 Single-Unit
 Residential Commercial Industrial Multi-Unit Residential
- Select the kind of security deposit you qualify for:
 No deposit. I have been a City customer within 24 months from the date of this application and have had no payment delinquencies within that 24-month period.
 Account #: _____ or Service Address: _____
 This account will require a deposit to be determined by City staff. ***Sewer Deposit \$125 Water Deposit \$75***
- Identify who will be responsible for payments:
 Owner Buyer, Escrow's closing date is: _____ Tenant

Name 1:	Phone 1:	Cell No 1:
Name 2:	Phone 2:	Cell No 2:
Email Address:		
Mailing Address:	Driver's Lic.#1:	SSN#1:
City, State Zip Code:	Driver's Lic.#2:	SSN#2:
Emergency Contact:	Phone 3:	Cell No 3:
Employer:	Phone:	
Employer's Address:		
City, State, Zip Code:		

- Check if you are interested in using the following:
 Auto Debit From Checking Account (Authorization Via A Separate Form Required)
 Internet Payments Available at <https://fillmoreca.merchantransact.com>

I agree to pay the **\$30 non-refundable** account set-up fee and to pay for all utility services provided to the service address identified below until I request termination of these services. I agree to comply with all utility policies and procedures required of me by the City of Fillmore. Prior to discontinuing these services, I will notify all parties who share or use these services of my intent to discontinue. I also consent to credit check and employment verification. I agree to provide the City with a copy of any form of identification. I have been advised of City utility rate Ordinance and the associated deposits and connection fees.

Applicant: _____ Date Signed: ___/___/___

Service Address: _____ Date Needed: ___/___/___

=== SPACE BELOW FOR OFFICE USE ONLY ===

Account No:	Springbrook:	Start Date:	Water Deposit:	Sewer Deposit:	Connection Chg:
Prior Account No:	Prior Balance:	Cycle:	Prior Read:	Current Read:	

If you are a new resident, welcome to the City of Fillmore. Please use this form for water and sewer utility services. Some of the City's policies and procedures are reflected in the guidelines and information below. If you have any questions or concerns after reading what is presented here, please contact us. We always want to know how we can serve you better.

SERVICES

All new accounts are subject to a one-time set-up fee. Properties with multiple dwelling units may have separate accounts only if there are separate water meters for each dwelling unit. All new accounts must include both water and sewer utilities if the property is connected to the City sewer system. Whenever sewer service is not requested the customer must show how the missing service will be provided or paid for.

SATISFACTORY PAYMENT HISTORY

A satisfactory payment history is defined as having been a customer within 24 months from the date of application for a new account and having had no payment delinquencies within the most recent 24 months of that service.

APPLICATION OF DEPOSIT

After a 24-month time period of satisfactory payment history with no delinquencies, the deposit amount can be refunded upon request in writing to the Finance Department. If any deposit remains at time of service termination, the deposit shall be applied to the final bill and any remaining unused amount shall be refunded.

DELIQUENT ACCOUNTS

All utility bills are due and payable upon receipt. Utility bills not paid in full by the close of business on or before the 19th calendar day following the date of the bill are delinquent and service may be discontinued. A five-percent (5%) late charge will be added to the bill for late payment after the due date to compensate the City for administrative and collection costs, plus interest will accrue at the rate of 1-1/2% per month on the unpaid balance from the due date until paid. Payment in full is required to settle the account.

Any customer who fails to pay delinquent charges by the close of business on the due date specified on a delinquent notice mailed by the City risks the discontinuance of service. Additional fees will apply whenever the City must discontinue or reinstate service. Customer disputes must be made in writing and delivered to the City. For the details of how to file a billing dispute contact the water department at 805-524-1500 ext. 136 or visit our website at www.fillmoreca.com.

If you know you will have difficulty paying a City utility service bill, please contact the water department before your bill becomes delinquent. Tenants should note that property owners may request the City mail them a copy of the notice sent to the tenant if the account becomes delinquent.

CITY OF FILLMORE

PROPERTY OWNER AUTHORIZATION AGREEMENT
FOR
WATER AND SEWER SERVICE

- ❖ I certify that I am the owner of the property located at the address identified below as the "Service Property" (the "Property").
- ❖ I authorize the City of Fillmore to collect past due balance for water and sewer service to the Property on the County Tax Roll. I understand that such assessment on the County Property Tax Roll may include additional fees charged to me.

Owner

Name Print:

First Name	Middle Name	Last Name
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Owner Signature: _____

Date:

____/____/____

Owner Phone #:

Owner Mailing

Address:

Number/Street City, State, Zip

Service Property

Address:

Number/Street Fillmore, CA 93015

Parcel #:

CITY OF FILLMORE

OWNER AUTHORIZATION AGREEMENT
FOR
INITIATION OF SEWER AND WATER SERVICE BY TENANT

- ❖ I certify that I am the owner of the property located at the address identified below as the "Service Property" (the "Property").
- ❖ By signing below, I authorize the City of Fillmore to initiate water and sewer service at the Property upon the request of a tenant or other occupant who requests such service. I understand that the City of Fillmore is under no obligation to verify that such requesting party is a tenant at the Property or has my permission to request such service. I agree to defend, indemnify and hold the City of Fillmore harmless from and against any claims, losses, damages or costs asserted against or incurred by the City of Fillmore on account of the initiation of water and sewer service at the Property by a party claiming to be my tenant or resident.
- ❖ I acknowledge and agree that I am responsible for all water and sewer utility service fees, including, without limitation, connection charges, set-up fees, disconnection charges and other costs, even though I may pass such fees and charges on to my tenant. The City of Fillmore's agreement to bill the tenant directly for such fees and charges is done as an accommodation and shall in no event relieve me, as the Property owner, of my liability for such fees and charges.
- ❖ I authorize the City of Fillmore to collect past due balance for water and sewer service to the Property on the County Tax Roll. I understand that such assessment on the County Property Tax Roll may include additional fees charged to me.

Tenant
Name Print:

First Name	Middle Name	Last Name
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Owner
Name Print:

First Name	Middle Name	Last Name
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Owner Signature:

Date:

____/____/____

Owner Phone #:

Owner Mailing
Address:

Number/Street	City, State, Zip
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Service Property
Address:

Number/Street	Fillmore, CA 93015
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Parcel #:

Yes ___ No ___ I request the City mail me a copy of any Delinquent Account Notices that are generated for Tenants living at this Service Address.